

West Carroll Care Center Visitation Policy

Policy Statement

West Carroll Care Center permits residents to receive visitors in-person and virtual subject to the resident's wishes and the protection of the rights of other residents in the facility.

Policy Interpretation and Implementation

1. We recognize the resident's need to maintain contact with the community in which he or she has lived or is familiar. Therefore, any resident, 18 years or older, is permitted to have visitors as he/she wishes.
2. The facility provides 24-hour access to all individuals visiting with the consent of the resident. Some visitation may be subject to reasonable restrictions that protect the security of the facility's residents such as:
 - a. Limiting or supervising visits from persons who are known or suspected to be abusive or exploitative to a resident;
 - b. Denying access to individuals who are found to have been committing criminal acts; and
 - c. Denying access to visitors who are inebriated or disruptive.
3. Visitors may include, but are not limited to:
 - a. Spouses (including same-sex and transgender spouses);
 - b. Domestic partners (including same-sex and transgender domestic partners);
 - c. Other family members; and
 - d. Friends.
4. All lawful marriages and spouses will be recognized for purposes of this and all other policies, regardless of any contradictory state or local laws.
5. Residents will be informed upon admission of their rights to 24-hour visitation. In addition, the visitation policy is accessible from the facility website.
6. Residents are permitted to visit with representatives from federal and state survey agencies, resident advocates, the State long-term care ombudsman, protection and advocacy agencies for individuals with developmental disabilities or mental illness, clergy and/or their personal physicians at any time.
7. The resident has the right to deny visitation at any time. If a resident chooses to withdraw consent for visitation by a particular individual, the name of that person and the date of withdrawn consent shall be documented in the resident's medical record.
8. The facility reserves the right to limit the number of visitors in the room at one time to protect the rights of the person sharing the room.
9. A critically ill resident may have visitors of his/her choice at any time, as long as visitation is not medically contraindicated. (Note: The resident's care plan identifies visitor restriction information.)
10. The facility will not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability.
11. The facility reserves the right to change the location of a visit if such visit infringes upon the rights of the resident's roommate or other residents in the facility.

12. Unless otherwise permitted by the resident, visitors will be required to wait outside the room or in the lobby while the resident is receiving treatment, undergoing examinations, and/or receiving personal care.
13. Incidents of any visitor's disruptive behavior must be documented in the resident's medical record or other facility approved form.
14. During a public health emergency, if visitation is requested by the resident or resident representative,
 - a. Visitation is permitted for clergy, immediate family members, and any other designated persons
 - b. Special consideration shall be given to residents receiving end-of-life care
 - c. Visitors will not be required to provide proof of any vaccination or immunization
 - d. Physical contact (such as hand holding or hugging) will be permitted as long as both parties consent
 - e. Education will be provided to resident and visitors regarding visitation requirements, including length of visit, the right to consensual physical contact (such as hand holding and hugging), health screenings, testing, and personal protective equipment according to CDC guidance
15. Space is available in the lobby/lounge for residents to receive guests in reasonable comfort and privacy.
16. Inquiries concerning visitation and access to the facility should be referred to the Administrator or his/her designee.